

TECHNOLOGY UPDATE

The following outlines the list of activities and expenses related to the technology plan for the month of February.

The Student Information System assessment process has been completed narrowing the two choices down to the candidate that was best received by district stakeholders. STI Office was the strongest candidate from the beginning and well received by all stakeholders throughout the process based on reporting and query capabilities, web-based grade access, integrated grade reporting, navigability, similarity to current product-ease of transition, user friendliness, and support. The negotiated price point is well within the budgeted amount and an excellent value for the system.

February was an especially busy month for the technology department with not only a higher than usual amount of help desk tickets but also several high profile problems. Internet access was lost due to a problem with our Internet provider, the system was down for approximately half a day. E-mail service was interrupted due to a cut circuit at our providers end, this interruption lasted for almost an entire day. E-mail service was again interrupted due to our service provider becoming blacklisted and not allowing outbound messages. E-mail was again affected due to internal troubleshooting with regards to a minor issue with the virus protection upgrade. The faculty servers at both Benson and Franzen locked-up during the month, which prevented staff from accessing the network or the Internet for a short duration. The SIS at Peacock crashed requiring the system to be repair by district staff. The financial package at the Administrative Center also crashed requiring the system to be repaired by district staff.

Due to several anomalies the technology staff will be completing some testing on the Franzen classroom computers over Spring Break. There is possible corruption to the classroom image that can be easily remediated but we need to first identify the problem.

The technology staff has identified the problem with the new virus program update and will be moving forward with its deployment during March and April. Due to the growing number of viruses and malware our virus protection provider will be providing daily updates as opposed to the past practice of weekly and emergency updates.

The expenditures for the month of February are as follows:

Administrative Software	\$389.00
E-Mail Accounts	\$118.00
Reoccurring Charges	\$4,314.00
Repair/Replacement	\$769.63
Telecommunications Charges	
-WAN	\$686.39
-Internet (ISBE)	\$270.00
TOTAL EXPENDITURES	\$6,547.02