

The following outlines the list of activities and expenses related to the technology plan for the months of July and August.

The school year started with a larger than normal amount of technical support issues, however, all student computers were available on the first day of school. Several pieces of equipment cannot be found and as time allows will need to be located. While the reduction in technical staffing has been felt throughout the school year, it most certainly will be noticeable the first month of school.

The network was brought back up on Monday, August 23 without any major incidents. All teacher laptops and student computers were updated with virus signature files, all security patches and any appropriate software installs. A large number of viruses were found just after bringing the network up but did not cause any infections due to the network shutdown and maintenance procedures scheduled before the laptops were used.

This completes the first year that the technology team has been certified under Dell's Premier Access Program and has proven extremely useful. The program allows certified technicians to simply access a site and request new parts and service, no questions asked. Dell requires us to follow a process of troubleshooting, that usually requires anywhere from 15 minutes to several hours, before they will send out replacement parts or service technicians. This can be frustrating since it greatly reduces the turn-around time for problem resolution and in most cases the needed component has already been identified. Certification requires completion of a number of tests based on different computer models and configurations and has been completed once again for this year.

As time allows the technology department will be testing and training on an upgraded version of our virus scanning program. The new program has enhancements that purportedly eliminates ad ware, a new and increasing problem that has crashed several computers last year. As with any new program we will be testing this to see what its capabilities and limitations actually are and also attempt to ensure it doesn't cause any software conflicts with current configurations as new software sometimes does.

The installation of TV's at Peacock has been schedule for October 11<sup>th</sup> and 22<sup>nd</sup>. Due to a work order backlog by our vendor this project was unable to be completed during the summer months. The TV in the IT room will need to have both electrical and video feeds moved due to a request to locate the unit from its originally planned location.

All new software installations and upgrades have been completed, a total of 15 software programs and 821 licensed installs have been completed throughout the district.

All personnel changes have been made as needed. Personnel changes require voice mail programming, user accounts on the network, the creation of e-mail accounts and reconfiguration of laptops for new users.

All student computers, with the exception of the new units, have been cleaned. This entails vacuuming of the inside of the computer, cleaning of the monitor, keyboard and mice.

After the beginning of the year dust settles I will begin scheduling meetings with student information system vendors to demonstrate their programs to district

The telephone system for Peacock is still under review and as time allows I will be meeting with several vendors to narrow down the system that best resolves Peacocks on-going issues.

I have been working with the Park District's vendor to install the surveillance camera at Peacock. There has been a delay in installation due to the solar panels needed to power the camera. Since my initial contact with the vendor it has been brought to my attention that our firewall will have to be reprogrammed to back off on a layer of security for the camera to correctly communicate with the police department. If these modifications create any security or technical issues the system will be immediately reinstated to the originally secured state and the Park District notified.

The board approved the purchase of computers before the final budget was approved and this greatly assisted with the timely deployment of new computers at both Peacock and Franzen. I just wanted to extend my gratitude for allowing us a jump on this project.

The expenditures for the months of July and August are as follows:

Administrative Software-Licensing	\$1,142
Computer Maintenance	\$5,240
E-Mail Accounts	\$234
Repair/Replacement	\$2,833
Telecommunications Charges	
-WAN	\$1,374
-Internet (ISBE)	\$540
<b>TOTAL EXPENDITURES</b>	<b>\$11,363</b>