

## TECHNOLOGY PLAN UPDATE

The following outlines the list of activities and expenses related to the technology plan for the month of October.

A patch management program has been identified for deploying hot fixes and service packs to district computers. The technology team is in the process of testing and integrating the program into our "live" network. The program has been successful in a test environment and will be deployed to the Peacock computer lab for several weeks of testing in a live environment.

Several new software programs are in the process of being deployed but due to workloads have been delayed. The installation of these programs have been delayed due to various issues with disk space availability on servers, incomplete vendor documentation, operating system incompatibility, and various other, as of yet defined, technical difficulties.

During the end of October a new virus appeared on networks throughout the Internet. While new viruses appear daily this particular infection spread fast and affected a vast majority of state agencies and school districts. District personnel received the virus but were not infected due to our enterprise approach to managing viruses and the recently updated virus protection system.

Tape backups failed several days in a row at Franzen. A support call was placed and a Dell authorized technician was able to identify the problem and replaced the tape drive immediately. Backup operations are again functioning properly; service and parts were covered under an extended warranty.

A number of laptop keyboards have gone bad at Benson requiring replacement. These units no longer fall under a warranty so all costs and services were incurred by the district. There appears to be sporadic problems with these older laptops that would warrant replacement in the near future.

A credit has been received from SBC in the amount of \$2,484.30 for an error in billing on one of the district T-1 lines last month.

Five new digital cameras have been deployed for students at Franzen.

The expenditures for the month of October are as follows:

E-Mail Accounts	\$98.00
Repair/Replacement	\$310.41
Telecommunications Charges	
-WAN	\$686.39
-Internet (ISBE)	\$270.00
<b>TOTAL EXPENDITURES</b>	<b>\$1,364.80</b>